

**Los Angeles County Municipal Storm Water Permit (Order 01-182)
2008-2009 Individual Annual Report Form – City of Norwalk
Attachment U-4**

This form summarizes the requirements in Order No. 01-182. Each Permittee must complete this form in its entirety, except for those requirements applicable only to the Principal Permittee. Only report activities that were performed during the previous fiscal year. Upon completion, this form shall be submitted to the Principal Permittee, by the date specified by the Principal Permittee, for inclusion in the unified Annual Storm Water Program Report. Attachments should be included where necessary to provide sufficient information on program implementation.

The goals of this Report are to: 1) concisely document implementation of the Storm Water Quality Management Program (SQMP) during the past fiscal year; 2) evaluate program results for continuous improvement; 3) to determine compliance with Order 01-182; and 4) to share this information with other Permittees, municipal decision makers, and the public.

!	YOU MUST FILL OUT ALL THE INFORMATION REQUESTED <i>Do not leave any of the sections blank.</i>
N/A	If the question does not apply to your municipality, please indicate N/A in the space provided and provide a brief explanation
U	If the information requested is currently unavailable, please indicate U in the space provided and give a brief explanation.

This Report Form consists of the following sections:

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Reporting Year 2008-2009

I. Program Management

- A. Permittee Name: City of Norwalk
- B. Permittee Program Supervisor: Delfino Consunji
 Title: City Engineer
 Address: 12700 Norwalk Blvd
 City: Norwalk Zip Code: 90650
 Phone: (562) 929-5727 Fax: (562) 929-5584
- C. In the space below, briefly describe how the storm water program is coordinated within your agency's departments and divisions. Include a description of any problems with coordination between departments. To facilitate this, complete the Table 1.

The City Engineer is responsible for the implementation and coordination of the City's Storm Water Quality Management Program. The City Engineer collects and distributes program information, directs departmental activities, and serves as the contact point for non-City entities including the City's program consultant, Principal Permittee, and other Co-Permittees. The Administrative Dept. coordinates with the consultant to implement outreach and education activities. Business facility inspections are conducted by the Property Maintenance Division. Construction permits are issued by the Bldg. & Safety and Engr. Divisions, and sites are inspected by Bldg & Safety (private property), and Engineering (City ROW). IC/IDs are investigated by Property Maintenance Inspectors. Street sweeping is performed by a contract administrated by the Public Services Dept. All catch basins are cleaned at least annually by the County's contractor, and any additional cleaning needed is done by the City's contractor under Public Services Dept. management. Spills are handled by Public Services Dept. with assistance from County Sheriff and Fire depts. New development projects are reviewed by the Planning and Engineering divisions and applicable BMP and SUSMP requirements are applied. Trash collection is performed under a contract managed by the Administration Dept.

TABLE 1 - Program Management

Storm Water Management Activity	Division/Department	# of Individuals Responsible for Implementing
1. Outreach & Education	Administration Department	1
2. Industrial/Commercial Inspections	Building & Safety Division	2
3. Construction Permits/Inspections	Bldg & Safety Div., Eng. Div.	4
4. IC/ID Inspections	Bldg & Safety Div., Public Services Department	2
5. Street sweeping	Public Services Department	Contract staff
6. Catch Basin Cleaning	Public Services Department	Contract staff
7. Spill Response	Public Services Dept., L.A.C Sheriff Dept., & L.ACFD HAZMAT	3
8. Development Planning (project/SUSMP review and approval)	Planning Div., Engineering Div., Bldg & Safety Div.	3
9. Trash Collection	Admin. Dept., Public Services Dept	1 + contract staff

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D. Staff and Training

Attach a summary of staff training over the last fiscal year. This shall include the staff name, department, type of training, and date of training.

(See attachment: City Staff Training)

E. Budget Summary

1. Does your municipality have a storm water utility? Yes No

If no, describe the funding source(s) used to implement the requirements of Order No. 01-182.

The City's implementation of requirements of Order No. 01-182 is essentially funded by the City's General Fund. However, a portion of the Used Oil Recycling Grant funding from the State is considered as supplementing the storm water public education/outreach budget due to overlapping activities in that area of both programs.

2. Are the existing financial resources sufficient to accomplish all required activities? Yes No

Existing financial resources are sufficient to accomplish required program activities. However, the City anticipates that securing sufficient program funding will be of increasing concern as more stringent requirements are expected to be established under the next five-year version of the L.A. Countywide Storm Water Permit, as well as by the San Gabriel River Watershed Total Maximum Daily Loads (TMDLs) scheduled for adoption in the coming years.

3. Complete Table 2 to the extent that accurate information is available (indicate U in the spaces where the information is unavailable), and report any supplemental dedicated budgets for the same categories on the lines below the table.

4. List any additional state/federally funded projects related to storm water.

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TABLE 2

Program Element	Expenditures in Fiscal Year 2008-2009	Estimated Amount Needed to implement Order 01-182 in Fiscal Year 2009-2010
1. Program management a. Administrative costs b. Capital costs	\$ 96,848	\$ 76,812
2. Public Information and Participation a. Public Outreach/Education b. Employee Training c. Corporate Outreach d. Business Assistance	\$ 3,060 \$ 2,544 U	\$ 3,080 \$ 4,240 U
3. Industrial/Commercial inspection/ site visit activities	\$ 15,924	\$ 11,772
4. Development Planning	\$ 6,572	\$ 6,696
5. Development Construction a. Construction inspections	\$ 10,848	\$ 10,848
6. Public Agency Activities a. Maintenance of structural and treatment control BMPs b. Municipal street sweeping c. Catch basin cleaning d. Trash collection/recycling e. Capital costs f. Other	\$ 315,000 \$ 693,996 \$ 1,624 \$ 60,000 U \$ 5,000 Program management	\$ 315,000 \$ 707,876 \$ 1,656 \$ 61,200 U \$ 3,000 program management
7. IC/ID Program a. Operations and Maintenance b. Capital Costs	\$ 2,332 U	\$ 3,240 U
8. Monitoring	\$3,000	\$ 5,000
9. Other		
10. TOTAL	\$ 1,216,748	\$ 1,210,420

* The above expenditures/budget numbers represent the best available estimates

List any supplemental dedicated budgets for the above categories:

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List any activities that have been contracted out to consultants/other agencies:

Program Management Administrative activities – contracted to environmental consultant and portion of the contracted City Attorney’s effort is dedicated to these activities.

Catch basin cleaning – contracted to L.A. County Dept. of Public Works.

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II. Receiving Water Limitations (Part 2)

A. Are you aware, or have you been notified, of any discharges from your MS4 that cause or contribute to a condition of nuisance or to the violation of any applicable water quality standards? Yes No

B. Has the Regional Board notified you that discharges from your MS4 are causing or contributing to an exceedance of water quality standards? Yes No

C. If you answered Yes to either of the above questions, you must attach a Receiving Water Limitations (RWL) Compliance Report. The Report must include the following:

1. A description of the pollutants that are in exceedance and an analysis of possible sources;
2. A plan to comply with the RWL (Permit, Part 2);
3. Changes to the SQMP to eliminate water quality exceedances;
4. Enhanced monitoring to demonstrate compliance; and
5. Results of implementation.

III. SQMP Implementation (Part 3)

A. Has your agency implemented the SQMP and any additional controls necessary to reduce the discharges of pollutants in storm water to the maximum extent practicable? Yes No

B. If your agency has implemented additional or different controls than described in the countywide SQMP, has your agency developed a local SQMP that reflects the conditions in its jurisdiction and specifies activities being implemented under the appropriate elements described in the countywide SQMP? Yes No

N/A – The City has not implemented additional or different controls than those described in the Countywide SQMP.

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C. Describe the status of developing a local SQMP in the box below.

N/A – The requirement to develop a local SQMP is not applicable. The City is implementing the Countywide SQMP. In addition, the City has developed, documents that include City-specific elements.

D. If applicable, describe an additional BMP, in addition to those in the countywide SQMP that your city has implemented to reduce pollutants in storm water to the maximum extent practicable.

N/A – The City has not identified or implemented any BMPs in addition to those in the Countywide SQMP.

E. Watershed Management Committees (WMCs)

1. Which WMC are you in? San Gabriel River Watershed
2. Who is your designated representative to the WMC? Dan Florescu, Environmental Project Manager
3. How many WMC meetings did you participate in last year? 12

The City’s consultant attended twelve WMC on behalf of the City. The Storm Water Management Committee provides a forum for the City to discuss issues of mutual concern, obtain clarification, coordinate water quality issues with neighboring cities and maintain a clear understanding of upcoming deadlines.

4. Describe specific improvements to your storm water management program as a result of WMC meetings.

- Program Management – Permittees and Regional Board coordinated on requirements, development, and interpretation. The City received valuable information and guidance on Permit related issues. Additionally, the City was provided with regular reports on the activities and meetings of the Executive Advisory Committee including updates on the Watershed Management Plan for the Upper San Gabriel River.
- Total Maximum Daily Loads (TMDLs) – The WMC provided an assessment of new TMDL requirements in addition to opportunities to proactively participate in various TMDL development efforts through EAC and City of L.A.

5. Attach any comments or suggestions regarding your WMC. (See attachment: WMCs Comments)

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F. Storm Water Ordinance

1. Have you adopted a storm water and urban runoff ordinance to enforce all requirements of Order 01-182? Yes No

If not, describe the status of adopting such an ordinance.

N/A – The City has adopted a storm water ordinance providing the legal authority necessary to enforce all requirements of Order 01-182.

2. If yes, have you already submitted a copy of the ordinance to the Regional Board? Yes No

If not, please attach a copy to this Report.

3. Were any amendments made to your storm water ordinance during the last fiscal year? Yes No

If yes, attach a copy of amendments to this Report.

G. Discharge Prohibitions

1. List any non-storm water discharges you feel should be further regulated:

N/A – The City is not proposing the further regulation of any non-storm water discharges at this time.

2. List any non-storm water discharges you feel should be exempt, and provide an explanation for each:

N/A – The City is not proposing any exemptions for any non-storm water discharges at this time.

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IV. Special Provisions (Part 4)

A. Public Information and Participation (Part 4.B)

In addition to answering the following questions, attach a summary of all storm water education activities that your agency conducted or participated in last year.

(see attachment : Public Information and Participation)

1. No Dumping Message

- a) How many storm drain inlets does your agency own? 58
- b) How many storm drain inlets were marked with a no dumping message in the last fiscal year? 58.

All 58 City owned storm drains were re-stenciled and cleaned by LA County in FY 08-09. No additional storm drain inlets were added.

- c) What is the total number of storm drain inlets that are legibly marked with a no dumping message? 58 City-owned inlets
If this number is less than the number in question 1.b, describe why all inlets have not been marked, the process used to implement this requirement, and the expected completion date.

N/A

- d) How many public access points to creeks, channels, and other water bodies within your jurisdiction have been posted with no dumping signage in the past year? None.
Describe your agency's status of implementing this requirement by the date required in Order No. 01-182.

There are seven County-owned, and no City-owned designated public access points located within the City's jurisdictional boundaries. The City coordinates with the County to ensure that access points are properly posted with "no dumping" signage.

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2. Reporting Hotline

a) Has your agency established its own hotline for reporting and for general storm water management information? Yes No

b) If so, what is the number? The City utilizes several reporting numbers, which are indicated below.

General Information - Storm Water Quality Management Program		
<u>Time of Report</u>	<u>Telephone Number</u>	<u>Contact</u>
7:30 am-6pm/ M-F	(562) 929-5727	City Engineer
<u>Reporting</u>		
<u>Time of Report</u>	<u>Telephone Number</u>	<u>Contact</u>
6am-6pm/ M-Th	(562) 929-5511	Public Services Dept.
8am-6pm/ F	(562) 929-5700	Public Services Dept.
Non-Business Hours	(562) 863-8711	Sheriff – complaint desk

c) Is this information listed in the government pages of the telephone book? Yes No

The City's main number is listed in the telephone book, specific City department numbers are included in the City's public outreach materials (e.g., newsletter articles, BMP brochures).

d) If no, is your agency coordinated with the countywide hotline? Yes No

e) Do you keep record of the number of calls received and how they were responded to? Yes No

f) How many calls were received in the last fiscal year? 20

g) Describe the process used to respond to hotline calls.

The caller's information (name, date, time, purpose of call) is recorded on a standard City form. With regard to potential illicit discharges, the caller's report is forwarded to the appropriate City, or contracted City agency, department for response per procedures identified in the City's IC/ID Manual.

h) Have you provided the Principal Permittee with your current reporting contact information? Yes No

i) Have you compiled a list of the general public reporting contacts for all Permittees and posted it on the www.888CleanLA.com web site (Principal Permittee only)? Yes No

N/A – This requirement applies to the Principal Permittee

If not, when is this scheduled to occur?

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N/A – This requirement applies to the Principal Permittee

3. Outreach and Education

- a) Describe the strategy developed to provide outreach and bilingual materials to target ethnic communities. Include an explanation of why each community was chosen as a target, how program effectiveness will be determined, and status of implementation.
(Principal Permittee only)

N/A – This requirement applies to the Principal Permittee

- b) Did the Principal Permittee organize quarterly Public Outreach Strategy meetings that you were aware of? Yes No
How many Public Outreach Strategy meetings did your agency participate in last year? 4
Explain why your agency did not attend any or all of the organized meetings.

N/A – The City of Norwalk attended all four (4) Public Outreach Strategy meetings that were held during the reporting period.

Identify specific improvements to your storm water education program as a result of these meetings:

During the quarterly meetings, the County provided information and materials that assisted the City in a number of storm water education program activities, including: raised City staff awareness of outreach materials and services available for City use; and built working relationships between City and County staff.

List suggestions to increase the usefulness of quarterly meetings:

N/A – The City has no suggestions at this time.

If quarterly Public Outreach Strategy meetings were not organized, explain why not and when this requirement will be implemented *(Principal Permittee only)*.

N/A – This requirement applies to the Principal Permittee

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- c) Approximately how many impressions were made last year on the general public about storm water quality via print, local TV, local radio, or other media? N/A

N/A – This requirement applies to the Principal Permittee

- d) Describe efforts your agency made to educate local schools on storm water pollution.

In FY 2008-2009, the City sent letters of support to local schools.

- e) Did you provide all schools within each school district in Los Angeles County with materials necessary to educate a minimum of 50 percent of all school children (K-12) every 2 years on storm water pollution (*Principal Permittee only*)? Yes No
If not, explain why.

N/A – This requirement applies to the Principal Permittee

- f) Describe the strategy developed to measure the effectiveness of in-school educational programs, including assessing students' knowledge of storm water pollution problems and solutions before and after educational efforts (*Principal Permittee only*).

N/A – This requirement applies to the Principal Permittee

For Permit Years 2-6, attach an assessment of the effectiveness of in-school storm water education programs.

- g) What is the behavioral change target that was developed based on sociological data and other studies (*Principal Permittee only*)?

N/A – This requirement applies to the Principal Permittee

If no target has been developed, explain why and describe the status of developing a target.

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N/A – This requirement applies to the Principal Permittee

What is the status of meeting the target by the end of Year 5?

N/A – This requirement applies to the Principal Permittee

4. Pollutant-Specific Outreach

- a) Attach a description of each watershed-specific outreach program that your agency developed (*Principal Permittee only*). All pollutants listed in Table 1 (Section B.1.d.) must be included.

(see attachment : Watershed-Specific Outreach Programs)

- b) Did your agency cooperate with the Principal Permittee to develop specific outreach programs to target pollutants in your area? Yes No

- c) Did your agency help distribute pollutant-specific materials in your city? Yes No

- d) Describe how your agency has made outreach material available to the general public, schools, community groups, contractors and developers, etc...

The City incorporates pollutant-specific information in outreach materials whenever possible. In reporting year 2008-2009, the City revised all of its outreach materials. In addition, the City further developed bilingual outreach materials including the construction activities pamphlet, which is given to all individuals obtaining a building or grading permit.

5. Businesses Program

- a) Briefly describe the Corporate Outreach Program that has been developed to target gas stations and restaurant chains (*Principal Permittee only*).

N/A – This requirement applies to the Principal Permittee

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b) How many corporate managers did your agency (*Principal Permittee only*) reach last year? N/A

N/A – This requirement applies to the Principal Permittee

c) What is the total number of corporations to be reached through this program (*Principal Permittee only*)? N/A

N/A – This requirement applies to the Principal Permittee

d) Is your agency meeting the requirement of reaching all gas station and restaurant corporations once every two years (*Principal Permittee only*)? Yes No

If not, describe measures that will be taken to fully implement this requirement.

N/A – This requirement applies to the Principal Permittee

e) Has your agency developed and/or implemented a Business Assistance Program? Yes No

N/A – This is an optional program under Order 01-182, and the City has not implemented this option at this time.

If so, briefly describe your agency's program, including the number of businesses assisted, the type of assistance, and an assessment of the program's effectiveness.

N/A – This is an optional program under Order 01-182, and the City has not implemented this option at this time.

6. Did you encourage local radio stations and newspapers to use public service announcements? Yes No

How many media outlets were contacted?
Which newspapers or radio stations ran them?

Who was the audience?

The audience for these media activities was the community residents and general public. There was no specific target audience sub-group.

7. Did you supplement the County's media purchase by funding additional media buys? Yes No

Estimated dollar value/in-kind contribution: \$ 0

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Type of media purchased: The City did not utilize this service during the reporting year.

Frequency of the buys:

Did another agency help with the purchase? Yes No

8. Did you work with local business, the County, or other Permittees to place non-traditional advertising? Yes No

If so, describe the type of advertising.

The City provided educational materials to local businesses during inspections required under the Industrial and Commercial Facilities Control Program.

9. Did you establish local community partnerships to distribute educational storm water pollution prevention material? Yes No

Describe the materials that were distributed:

The City distributed outreach materials developed for general industrial and commercial facilities, automotive service facilities, and restaurants.

Who were the key partners? Local business

Who was the audience (businesses, schools, etc.)?

Business owners, operators and employees

10. Did you participate in or publicize workshops or community events to discuss storm water pollution? Yes No
How many events did you attend?

11. Does your agency have a website that provides storm water pollution prevention information? Yes No

If so, what is the address? <http://www.ci.norwalk.ca.us>

The City has linked its website to the County’s environmental website by incorporating a link with the County’s [www.888CleanLA](http://www.888CleanLA.com) address (from City website home page, see General Information & Statistics/Frequently Asked Questions/Storm Water Issues). The City’s website also describes BMPs for food service facilities (see Community News & Events/“National Pollution Discharge Elimination System”).

12. Has awareness increased in your community regarding storm water pollution? Yes No

Do you feel that behaviors have changed? Yes No

Explain the basis for your answers. Include a description of any evaluation methods that are used to determine the effectiveness of your agency's outreach.

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The business inspections conducted by City staff at critical source businesses, have served as an additional educational element of the City's program. The City believes that, due to the increasing attention storm water pollution issues have been getting, both within the City and throughout the County, public awareness has been steadily increasing.

- 13. How would you modify the storm water public education program to improve it on the City or County level?

The City has no suggestions on this subject at this time.

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B. Industrial/Commercial Facilities Program

1. Critical Source Inventory Database

Did you (individually or jointly) update the Database for Critical Sources Inventory? Yes No

Comments/Explanation/Conclusion: During the 2008-2009 reporting year, the database was updated using information collected by City inspectors during the Permit facility inspections and using information supplied by the City's Business License Department. This information was used to delete closed facilities, add new facilities, and add/update information for individual facilities. The City of Norwalk completed the required 2nd round of inspections for industrial/commercial facilities before December 12, 2006. The existing permit extension provided an opportunity to complete another round of inspections for fiscal years 2007-08 and 2008-09.

2. Inspection Program

Provide the reporting data as suggested in the following tables.

Category	Initial Number of Facilities at the start of cycle proposed for inspection by categories (after the initial year, the updated number based on the new data)	Number of facilities inspected in the current reporting year	% Completed at the time of this report for present cycle (from the initial value, and from the updated value after first cycle)	Total number since permit adoption
16	1	0	100%	1
20	3	2	100%	3
23	1	0	100%	4
25	0	N/A	N/A	2
26	1	0	100%	1
27	6	0	100%	11
28	1	0	100%	1
30	3	1	100%	3
32	1	1	100%	0
33	1	0	100%	1
34	3	0	100%	6
35	7	1	100%	8
36	0	N/A	N/A	1
37	1	0	100%	4

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38	1	0	100%	1
41	1	0	100%	1
42	3	0	100%	3
49	3	0	100%	3
50	7	3	100%	8
55	26	10	100%	33
57	1	1	100%	33
58	118	35	100%	171
72	8	1	100%	9
75	29	15	100%	33
76	1	1	100%	1

Comments/Explanation/Conclusion:

The City of Norwalk completed the required 2nd round of inspections for industrial/commercial facilities before December 12, 2006. The existing permit extension provided an opportunity to complete another round of inspections for fiscal years 2007-08 and 2008-09. During FY 2008-09 the City completed a total of 71 inspections of industrial/commercial facilities including restaurants; this exceeds the 20% permit requirement.

In completing the above table, the following assumptions were made:

“Category” -means the two digits SIC code critical source category listed in Attachment B of the Permit.

“cycle” -means one of the compliance inspection events required in the Permit; this cycle constitutes the one year interval between the first and second compliance inspections.

“current reporting year” -means the period covered under this Annual report, 08/09.

“time of this report” -means the due date for submittal of this report, the date of 9/1/09.

“Permit adoption” -means the date that the Permit was adopted by the Regional Board, the date of 12/13/01.

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3. BMPs Implementation

Provide the reporting data as suggested in the following table.

Category	Number of facilities inspected by category in this reporting year	Number of facilities identified as adequately implementing BMPs as specified in this reporting year	% adequately implementing out of total in this reporting year	Number of facilities required to implement or upgrade in this reporting year	Number of facilities inspected by category in this reporting cycle	Number of facilities identified as adequately implementing BMPs as specified in this reporting cycle	% adequately implementing out of total in this reporting cycle	Number of facilities required to implement or upgrade in this reporting cycle	Total Number during this permit adequately implementing	Total Number during this permit required to implement or upgrade
20	2	2	100%	0	4	4	100%	0	4	0
23	0	0	NA	0	0	0	NA	0	0	0
25	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
26	0	0	N/A	0	0	0	NA	0	0	0
27	0	0	N/A	0	0	0	NA	0	0	0
28	0	0	N/A	0	1	1	100%	0	1	0
30	1	1	100%	0	3	3	100%	0	3	0
32	1	1	100%	0	2	2	100%	0	2	0
33	0	0	N/A	0	1	1	100%	0	1	0
34	0	0	N/A	0	0	0	NA	0	0	0
35	1	1	100%	0	4	4	100%	0	4	0
36	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
37	0	0	N/A	0	0	0	NA	0	0	0
38	0	0	N/A	0	0	0	NA	0	0	0
41	0	0	N/A	0	1	1	100%	0	1	0
42	0	0	N/A	0	1	1	100%	0	1	0
49	0	0	N/A	0	0	0	NA	0	0	0
50	3	3	100%	0	5	5	100%	0	5	0
55	10	10	100%	0	22	22	100%	0	22	0
57	1	1	100%	0	1	1	100%	0	1	0
58	35	35	100%	0	57	57	100%	0	57	0
72	1	1	100%	0	1	1	100%	0	1	0
75	15	15	100%	0	25	25	100%	0	25	0

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76	1	1	100%	0	1	1	100%	0	1	0
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Comments/Explanation/Conclusion: The City of Norwalk completed the BMP compliance inspections of 20% of the Industrial/Commercial facilities identified in the critical sources database in FY 2008-2009. The City completed all 1st and 2nd cycle inspections in compliance with the permit and continues to inspection at least 20% of all Industrial/Commercial facilities even after permit expiration.

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4. Enforcement Activities

Provide the reporting data as suggested in the following tables.

Enforcement Actions by categories (e.g. Warning letter, NOV, referral to D.A., etc.)	Number of facilities issued enforcement actions in the current reporting year	Number of facilities issued enforcement actions in the current reporting cycle	Number of facilities (re)inspected due to enforcement actions in current reporting year	Number of facilities (re)inspected due to enforcement actions in current reporting cycle	Number of facilities brought into compliance in the current reporting year	Number of facilities brought into compliance in current reporting cycle	Total number of enforcement actions since permit adoption (by category)
NOV	0	0	0	0	0	0	0
Warning	0	0	0	0	0	0	0

Facilities by category	Number of Warning letters	Number of NOVs	Number of Referral	Number of Other – follow-up inspections
20	0	0	0	1
26	0	0	0	1
27	0	0	0	0
28	0	0	0	1
30	0	0	0	0
33	0	0	0	0
34	0	0	0	0
35	0	0	0	0
38	0	0	0	1
41	0	0	0	0
42	0	0	0	0
50	0	0	0	0
55	0	0	0	7
58 Restaurants	0	0	0	15
72	0	0	0	0
75 Auto Repairs	0	0	0	3
Comments/Explanation/Conclusion:				

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In completing the above two tables, the following assumptions were made:

“Enforcement Action” -means an action taken by the City to force compliance by a facility. Examples of enforcement actions include warning letters, Notices of Violation (NOVs), and referrals to the District Attorney. Required BMP improvements identified to facilities during compliance inspections are not typically in the form of enforcement actions, but rather as inspection findings that specify required improvements and a timeframe for their completion. Follow-up inspections are not considered enforcement actions, but rather lower level checks to verify the completion of required BMP improvements.

“Facilities re-inspected due to enforcement actions” -refers only to those facilities which were reinspected to ensure compliance with an enforcement action as that term is defined above. Therefore, the “number of facilities (re)inspected due to enforcement actions” in the table above excludes facilities that were not subject to enforcement action(s), but which may have received one or more follow-up inspections to verify improvements required by compliance inspection findings.

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Program Implementation Effectiveness Assessment

Please give a brief assessment of the implementation of the program in removing pollutants from the storm water discharges. Please provide an explanation. Suggested improvements or adjustments based on the knowledge gained through this reporting period, activities must be reflected in a change in the SQMP, if warranted.

Highly Effective

Somewhat Effective

Non-effective

Comments/Explanation/Conclusion:

City of Norwalk has seen a marked increase in the number of citizens and business expressing concern and seeking additional information about stormwater quality issues.

5. You must also submit a quarterly electronic submittal of your Industrial/Commercial Facilities Program activities

(see attachment : Industrial/Commercial Facility Inspection Database)

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C. Development Planning Program (Part 4.D)

1. Does your agency have a process to minimize impacts from storm water and urban runoff on the biological integrity of natural drainage systems and water bodies in accordance with requirements under CEQA, Section 404 of the CWA, local ordinances, and other legal authorities? Yes No

Attach examples showing how storm water quality impacts were addressed in environmental documents for projects over the past year.

(See attachment : Environmental Documents)

2. Does your agency have procedures to include the following requirements in all priority development and redevelopment projects:
- a) Maximize the percentage of permeable surfaces to allow more percolation of storm water into the ground? Yes No
 - b) Minimize the quantity of storm water directed to impermeable surfaces and the MS4? Yes No
 - c) Minimize pollution emanating from parking lots through the use of appropriate treatment control BMPs and good housekeeping practices? Yes No
 - d) Provide for appropriate permanent measures to reduce storm water pollutant loads from the development site? Yes No

3. List the types and numbers of BMPs that your agency required for priority projects to meet the requirements described above.

The City required the following BMPs for priority projects:

- Infiltration devices
- Landscaping design and size criteria
- Catch basin screens

4. Describe the status of the development or implementation of peak flow controls in Natural Drainage Systems.

N/A – Norwalk is not located within any of the Natural Drainage Systems.

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5. Has your agency amended codes and/or ordinances to give legal effect to the SUSMP changes required in the Permit? Yes No

6. Describe the process your agency uses to include SUSMP design standards in new development and redevelopment project approvals.

Requirements are added to projects through conditions of approval.

7. How many of each of the following projects did your agency review and condition to meet SUSMP requirements last year?

- a) Residential 0
- b) Commercial 1
- c) Industrial 1
- d) Automotive Service Facilities 0
- e) Retail Gasoline Outlets 1
- f) Restaurants 0
- g) Parking Lots 0
- h) Projects located in or directly adjacent to or discharging directly to an environmentally sensitive area 0
- i) Total number of permits issued to priority projects 3

8. What is the percentage of total development projects that were conditioned to meet SUSMP requirements? 100%

100% of the priority projects were conditioned to meet the SUSMP requirements. In addition, 100% of all development projects within the City met City specific conditions of approval.

9. How has your agency prepared to reduce the SUSMP threshold for industrial/commercial facilities to 1 acre from 100,000 square feet in 2003?

The City adopted an amended SUSMP Ordinance to provide for adequate legal authority to implement new SUSMP requirements, during the 2002/2003 reporting year. In addition, City staff are trained annually and provided with information on new and upcoming requirements, including this requirement.

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10. After 2003, how many additional projects per year will require/did require implementation of SUSMP requirements as a result of the lower threshold?
11. Does your agency participate in an approved regional or sub-regional storm water mitigation program to substitute in part or wholly SUSMP requirements for new development? Yes No
12. Has your agency modified its planning procedures for preparing and reviewing CEQA documents to consider potential storm water quality impacts and provide for appropriate mitigation? Yes No

If no, provide an explanation and an expected date of completion.

N/A – The City has modified its planning procedures in this regard.

13. Did your agency update any of the following General Plan elements in the past year?
- a) Land Use Yes No
- b) Housing Yes No
- c) Conservation Yes No
- d) Open Space Yes No

If yes, please describe how watershed and storm water quality and quantity management considerations were included.

N/A – No significant updates of these General Plan elements were prepared during the 2008-2009 reporting year.

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- 14. How many targeted staff was trained last year? 18
- 15. How many targeted staff are trained annually? 18
- 16. What percentage of total staff are trained annually? 100%
- 17. Has your agency developed and made available development planning guidelines? Yes No
- 18. If no, what is the expected date that guidelines will be developed and available to developers? N/A
- 19. What is the status of completion of the technical manual for siting and design of BMPs for the development community?

The City has developed a technical manual to assist the development community in siting and the design of BMPs. This manual is available at the Public counter.

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D. Development Construction Program

1. Describe your agency's program to control runoff from construction activity at all construction sites within its jurisdiction.

- Erosion control plan required as part of grading permit application.
- Erosion control measures required to be in place for grading site between October 15 and April 15.
- Inspection of grading sites includes review of erosion control measures.
- Inspection of grading site after rainstorm.

2. Does your agency require the preparation, submittal, and implementation of a Local Storm Water Pollution Prevention Plan (Local SWPPP) prior to the issuance of a grading permit for all sites that meet one or all of the following criteria?

- a) Will result in soil disturbance of one acre or greater. Yes No
- b) Is within, directly adjacent to, or is discharging directly to an environmentally sensitive area N/A Yes No
- c) Is located in a hillside area N/A Yes No

3. Attach one example of a local SWPPP

One acre or greater projects are required to develop a State SWPPP. The City however, required erosion control plans for 5 development projects. There are no ESA's or hillside developments within the City **(See attachment : SWPPP for Fresh & Easy Project)**

4. Describe the process your agency uses to require proof of filing a Notice of Intent for coverage under the State General Construction Activity Storm Water permit and a certification that a SWPPP has been prepared prior to issuing a grading permit?

A copy of the Notice of Intent and copy of SWPPP required to be submitted prior to issuance of grading or building permit, for projects which are one acre or greater. The City also obtains a copy of the letter from the State Water Resources Control Board issuing the WDID number for the project.

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- 5. How many building/grading permits were issued to sites requiring Local SWPPPs last year? 4
- 6. How many building/grading permits were issued to sites requiring coverage under the General Construction Activities Storm Water Permit last year? 2
- 7. How many building/grading permits were issued to construction site less than one acre in size last year? 491
- 8. How many construction sites were inspected during the last wet season? 280
- 9. Complete the table below.

Type of Violation	# of Violations	% of Total Inspections	# of Follow-up Inspections	# of Enforcement Actions
Off-site discharge of sediment	10	0.036%	10	1
Off-site discharge of other pollutants	1	0.0036%	1	0
No or inadequate SWPPP	0	0	0	0
Inadequate BMP/SWPPP implementation	2	0.007%	2	0

- 10. Describe the process for taking enforcement actions against construction site violations, including the types of actions that are taken.

- Notice of violation issued upon discovery, requiring correction or implementation of BMPs.
- Correction & clean up required to become priority activity on construction site.
- Stop work notice issued if clean up is not completed within specified time frame, or if clean up activities are not commenced ASAP.
- Potential citation if resistance continues.

- 11. Describe the system that your agency uses to track the issuance of grading permits.

The City uses a computer tracking system, the Encompass Permitting Program, a product of the SunGuard Pentamation Revenue Management System.

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E. Public Agency Activities (Part 4.F)

1. Sewage System Maintenance, Overflow, and Spill Prevention (only applicable to agencies that own and/or operate a sanitary sewer system). The sanitary sewer is owned and operated by the City.

a) Has your agency developed and implemented a response plan for sanitary sewer overflows that includes the requirements in Order 01-182? Yes No

b) How many sanitary sewer overflows occurred within your jurisdiction? 0

c) How many did your agency respond to? 0

d) Did your agency investigate all complaints received? Yes No

e) How many complaints were received? 0

f) Upon notification, did your agency immediately respond to overflows by containment? Yes No

g) Did your agency notify appropriate sewer and public health agencies when a sewer overflowed to the MS4? Yes No

h) Did your agency implement a program to prevent sewage spills or leaks from sewage facilities from entering the MS4? Yes No

If so, describe the program:

The City implemented, and continues to implement, a program to prevent sewage spills and leaks from entering the MS4. The City developed a Sewer System Management Program (SSMP) to address sanitary sewer overflows, ensure adequate capacity, prevent overflows from FOG, and the City documents Emergency Response procedures.

i) Did your agency implement a program to identify, repair, and remediate sanitary sewer blockages, exfiltration, overflow, and wet weather overflows from sanitary sewers to the MS4? Yes No

If so, describe the program:

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The City implemented, and continues to implement, a program of preventative measures including the following: (1) suspected trouble spots, such as pipe segments subject to root intrusion, which are identified by video inspection as needed; (2) confirmed trouble spots are cleaned out quarterly; (3) all lift stations are cleaned out quarterly; and (4) the entire remainder of the City-owned sewer system is cleaned out once every 2 years (during any year one half of the system is cleaned out, the other half is cleaned out the following year).

2. Public Construction Activities Management

- a) What percentage of public construction sites 5 acres or greater in size did your agency obtain coverage under the State of California General Construction Activities Storm Water Discharge Permit? 100 %
- b) Give an explanation for any sites greater than 5 acres that were not covered:

There were no public construction projects in the City, which were subject to a General Construction permit during the reporting year.

- c) What is the total number of active public construction sites? 2
- How many were 5 acres or greater in size? 0

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- d) (After March, 2003) Did your agency obtain coverage under the State of California General Construction Activities Storm Water Discharge Permit coverage for public construction sites for sites one acre or greater? Yes No

3. Vehicle Maintenance/Material Storage Facilities/Corporation Yards Management

- a) Did your agency implement pollution prevention plans for each public vehicle maintenance facility, material storage facility, and corporation yard? Yes No

The City's Norwalk-Santa Fe Springs Transportation Center, includes a City-owned corporation yard with activities such as public bus fleet maintenance. Since 1992, the facility has been operating under a Storm Water Pollution Prevention Plan (SWPPP) and maintained compliance with the Statewide General NPDES Permit for Industrial Activity.

- b) Briefly describe how your agency implements the following, and any additional, BMPs to minimize pollutant discharges in storm water:
- (1) Good housekeeping practices
 - (2) Material storage control
 - (3) Vehicle leaks and spill control
 - (4) Illicit discharge control

(1) All materials and equipment are maintained in an orderly manner. Work areas are clean and organized. Structural and Treatment Control BMPs are regularly maintained to ensure proper function. (2) All materials are stored indoors in properly labeled containers. Recyclable materials, such as used vehicle fluids, are stored in designated containment that is serviced by a qualified recycling contractor. (3) Vehicles are regularly maintained, thereby minimizing the likelihood of leaks. Any leaks or spills are immediately contained and cleaned up. (4) The facility is regularly inspected for indications of illicit discharges. Any identified IDs are resolved immediately. (5) Facility staff receives training on current NPDES requirements and compliance activities.

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- c) Are all Permittee owned and/or operated vehicle/equipment wash areas self-contained, covered, equipped with a clarifier, and properly connected to the sanitary sewer? Yes No
If not, what is the status of implementing this requirement?

N/A

- d) How many Permittee owned and/or operated vehicle/equipment wash areas are scheduled to be redeveloped to include the BMPs listed above? N/A

4. Landscape and Recreational Facilities Management

- a) Has your agency developed a standardized protocol for the routine and non-routine application of pesticides, herbicides (including pre-emergents), and fertilizers? Yes No
Briefly describe this protocol:

All materials are applied by, or under the direct supervision of, a State licensed Pesticide Certified Advisor (PCA) and Certified Qualified Applicator. All City applicator personnel and City landscaping contractors have adequate training and supervision to ensure that proper protocols are followed. The City contractor holds a permit (renewed annually) issued by the L.A. County Department of Agricultural Commissioner/Weights and Measures/County of Los Angeles. At the beginning of every calendar year, the City files a Pesticide Use Recommendation report with the County describing the materials (pesticides, herbicides, fungicides, etc.) and materials use procedures that the City plans to implement during the course of the year. Material use is documented and the resulting documentation is filed with the County as part of a Monthly Use Report.

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- b) How does your agency ensure that there is no application of pesticides or fertilizers immediately before, during, or immediately after a rain event or when water is flowing off the area to be applied?

All materials are applied by, or under the direct supervision of, qualified personnel. For any application, relevant conditions of weather and water runoff potential are monitored and taken into account to ensure that materials do not get washed from the intended application area.

- c) Are any banned pesticides, herbicides, fungicides, or rodenticides stored or applied in your agency's jurisdiction that you know of? Yes No

If so, list them:

N/A

- d) What percentage of your agency's staff that apply pesticides are certified by the California Department of Food and Agriculture, or are under the direct supervision of a certified pesticide applicator? 100%

- e) Describe procedures your agency has implemented to encourage retention and planting of native vegetation and to reduce water, fertilizer, and pesticide needs:

City landscape projects consider the use of drought-tolerant plant species and water conservation irrigation systems, such as drip irrigation systems. The City continues to increase the use of reclaimed water for landscape irrigation purposes in City parks. Four of the 11 City parks are now receiving reclaimed water for this purpose. The City also uses reclaimed water on the "Shoemaker Slope", a water-efficient landscape area on Shoemaker Rd., south of Rosecrans Avenue.

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5. Storm Drain Operation and Management

a) Did your agency designate catch basin inlets within its jurisdiction as Priority A; Priority B; and Priority C? Yes No

b) How many of each designation exist in your jurisdiction?

Priority A:	0
Priority B:	0
Priority C:	58 City-owned 884 County-owned

c) Is your city subject to a trash TMDL? Yes No

d) If yes, describe the activities and/or implementation measures that your agency conducted pursuant to the TMDL and any other trash reduction efforts that occurred.

N/A – Norwalk is located in the San Gabriel River Watershed, which is not subject to a trash TMDL.

e) How many times were all Priority A basins cleaned last year? N/A

f) How many times were all Priority B basins cleaned last year? N/A

g) How many times were all Priority C basins cleaned last year? At least once

h) How much total waste was collected in tons from catch basin clean-outs last year? 4.05 tons

i) Attach a record of all catch basins in your jurisdiction. This shall identify each basin as City or County owned, and Priority A, B, or C. For all basins that are owned and operated by your agency, include dates that each was cleaned out over the past year.

The County Cleaned the City’s jurisdictional catch basins once between the months of July 08-Sept 08.

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j) Did your agency place and maintain trash receptacles at all transit stops within its jurisdiction. Yes No

k) How many new trash receptacles were installed last year? 0

l) Did your agency place special conditions for events that generated substantial quantities of trash and litter including provisions that:

(1) Provide for the proper management of trash and litter generated from the event? Yes No

(2) Arrange for temporary screens to be placed on catch basins? Yes No

(3) Or for catch basins in that area to be cleaned out subsequent to the event and prior to any rain? Yes No

m) Did your agency inspect the legibility of the catch basin stencil or labels? Yes No
 What percentage of stencils were legible?
 Catch basin stencils were inspected by the County. N/A

n) Were illegible stencils recorded and re-stenciled or re-labeled within 180 days of inspection? Yes No

The County re-stencils all illegible stencils in Norwalk, on both City-owned and County-owned catch basins, during the time of the annual County contracted catch basin clean out.

o) Did your agency visually monitor Permittee-owned open channel storm drains and other drainage structures for debris at least annually and identify and prioritize problem areas of illicit discharge for regular inspection? N/A Yes No
 Is the prioritization attached? N/A Yes No

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- p) Did your agency review its maintenance activities to assure that appropriate storm water BMPs are being utilized to protect water quality? Yes No

What changes have been made?

Appropriate City staffs are given annual refresher training Public Agency Activities Program requirements and BMPs. Program changes were made as needed to address new requirements.

- q) Did your agency remove trash and debris from open channel storm drains a minimum of once per year before the storm season? N/A Yes No

- r) How did your agency minimize the discharge of contaminants during MS4 maintenance and clean outs?

The City utilizes a vacuum truck or confined space entry as necessary, to remove contaminants from City storm drain structures.

- s) Where is removed material disposed of?

All removed materials are properly disposed of in sanitary landfills in accordance with applicable federal, state, and local regulations.

6. Streets and Roads Maintenance

- a) Did your agency designate streets and/or street segments within its jurisdiction as one of the following:

- (1) Priority A – streets and/or street segments that are designated as consistently generating the highest volumes of trash and/or litter? N/A Yes No

- (2) Priority B - streets and/or street segments that are designated as consistently generating moderate volumes of trash and/or litter? N/A Yes No

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- (3) Priority C – streets and/or street segments that are designated as generating low volumes of trash and/or litter? Yes No

b) Did your agency perform all street sweeping in compliance with the permit and according to the following schedule:

- (1) Priority A – These streets and/or street segments shall be swept at least two times per month? N/A Yes No

- (2) Priority B - Each Permittee shall ensure that each streets and/or street segments is cleaned at least once per month? N/A Yes No

- (3) Priority C – These streets and/or street segments shall be cleaned as necessary but in no case less than once per year? Yes No

All City residential streets are swept on a weekly basis. Commercial main streets are swept two times per week.

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- c) Did your agency require that saw cutting wastes be recovered and disposed of properly and that in no case shall waste be left on a roadway or allowed to enter the storm drain? Yes No
- d) Did your agency require that concrete and other street and road maintenance materials and wastes be managed to prevent pollutant discharges? Yes No
- e) Did your agency require that the washout of concrete trucks and chutes only occur in designated areas and never into storm drains, open ditches, streets, or catch basins leading to the storm drain system? Yes No
- f) Did your agency train its employees in targeted positions (whose interactions, jobs, and activities affect storm water quality) regarding the requirements of the storm water management program to:
 - (1) Promote a clear understanding of the potential for maintenance activities to pollute storm water? and Yes No
 - (2) Identify and select appropriate BMPs? Yes No

7. Parking Facilities Management

- a) Did your agency ensure that Permittee-owned parking lots be kept clear of debris and excessive oil buildup and cleaned no less than 2 times per month and/or inspected no less than 2 times per month to determine if cleaning is necessary. Yes No
- b) Were any Permittee-owned parking lots cleaned less than once a month? Yes No
How many? 1
The City-owned parking lot is swept on a weekly basis.

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- 8. Public Industrial Activities Management
 - a) Did your agency, for all municipal activity considered an industrial activity under USEPA Phase I storm water regulations, obtain separate coverage under the State of California General Industrial Activities Storm Water Discharge Permit no later than December 31, 2001? Yes No
 - b) Does your agency serve a population of less than 100,000 people? Yes No

- 9. Emergency Procedures
 - a) In case of real emergencies, did your agency repair essential public services and infrastructure in a manner to minimize environmental damage? Yes No
 - b) Were BMPs implemented to the extent that measures did not compromise public health and safety? Yes No

- 10. Feasibility Study
 - a) Did your agency cooperate with the County Sanitation Districts of Los Angeles County to prepare a study which investigates the possible diversion of dry weather flows or the use of alternative treatment control BMPs? Yes No
 - b) Did your agency review its individual prioritized list and create a watershed based priority list of drains for potential diversion and submit a listing of priority diversions to the Regional Board Executive Officer? N/A Yes No

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F. Illicit Connections and Illicit Discharges (IC/ID) Elimination Program (Part 4.G)

1. Attach a copy of your agency's IC/ID Elimination Implementation Program (Part 4.G.1.a.).

The City has adopted and implements the Countywide model program for Illicit Connection and Illicit Discharge Elimination. The City's program is summarized by the attached excerpts from the City's program manual (see Attachment 10). The complete copy of the manual is available for review at City Hall. Revisions to the City's program are implemented through a simple process summarized as follows: review new program requirements, prepare updated training materials and record keeping forms as needed, train City staff and provide updated materials, and implement new requirements.

(See attachment : IC/ID Elimination Implementation Program)

2. Attach a map of your storm drain system showing all permitted connections (if available), and the locations of all illicit connections and discharges that occurred last year (Part 4.G.1.b). If your agency has not completed this requirement, describe the status of the development of a baseline map, including an expected completion date.

The City does not issue storm drain system connection permits. No illicit connections were reported this reporting period; however, twenty (20) illicit discharges were reported.

(See attachment : IC/ID Map)

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3. Describe your enforcement procedures for eliminating illicit discharges and terminating illicit connections.

1. Identify source and location of discharge.
2. Immediately order the illicit discharge/connection to stop.
3. Clean up of discharge is ordered immediately. Responsible party is ordered to make arrangements for clean up, or if not able, the City's Public Services Department is contacted for emergency abatement of discharge.
4. Follow up with appropriate action is based on actions of responsible party. If discharges discontinues the case is closed. If violation continues, escalating enforcement is then placed in motion.
5. Series of three letters is mailed out to all appropriate parties including property owner, first notice is mailed followed by Notice of Violation and Order to Abate. Final Notice is last letter mailed out, after which case is referred to either City Attorney or District Attorney.

4. Describe your record keeping system to document all illicit connections and discharges.

1. Records are kept manually and remain in one main file.
2. All violations are documented by inspector(s) in a Field Investigation Report along with Photographs and follow up reports.
3. All the violations will be issued a case number which is maintained by the handling Inspector.
4. All cases are entered into our main database and numbered by calendar year.

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- 5. What is the total length of open channel that your agency owns and operates? The City does not own or operate open channels. 0
- 6. What length was screened last year for illicit connections? The City does not own or operate open channels. 0
- 7. What is the total length of closed storm drain that your agency owns and operates? 3,200 feet
- 8. What length was screened last year for illicit connections? 0
- 9. Describe the method used to screen your storm drains.

City staff evaluated the City owned/maintained storm drain system for patterns and trends of illegal discharges/illicit connections (ID/IC) and areas with a high density of industrial/commercial facilities. Conducting a thorough evaluation of records of catch basin and storm drain maintenance, cleaning and inspection; IC/ID reports and complaints; records of permitted connections to the storm drain; and industrial/commercial facilities inspections.

- 10. Provide the reporting data for illicit connections as suggested in the following table (you may submit a spreadsheet from your database that contains the information).

Year	Total # reported/ identified	Total # investigated	# that conveyed exempt discharges or NPDES permitted	# that conveyed illicit discharges that were terminated	# that were removed	# that resulted in enforcement action	# that resulted in <i>other</i> actions
01/02	0	N/A	N/A	N/A	N/A	N/A	N/A
02/03	0	N/A	N/A	N/A	N/A	N/A	N/A
03/04	0	N/A	N/A	N/A	N/A	N/A	N/A
04/05	0	N/A	N/A	N/A	N/A	N/A	N/A
05/06	1	1	0	1	0	0	0
06/07	0	N/A	N/A	N/A	N/A	N/A	N/A
07/08	0	N/A	N/A	N/A	N/A	N/A	N/A
08/09	0	N/A	N/A	N/A	N/A	N/A	N/A

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11. Explain any *other* actions that occurred in the last year.

12. What is the average time it takes your agency to initiate an illicit connection investigation after it is reported? 24 hrs

a) Were all identified connections terminated within 180 days? Yes No

b) If not, explain why.

N/A

13. Provide the reporting data for illicit discharges as suggested in the following table (you may submit a spreadsheet from you database that contains this information).

Year	Total # reported	Total # that were discontinued/ cleaned up voluntarily through enforcement and the source was identified	# that were cleaned up but the source could not be identified	# that resulted in no evidence of discharge	# that were determined to be conditionally exempt	# that were exempt or in compliance and the source identified	# that resulted in enforcement action
01/02	20	20	N/A	N/A	N/A	N/A	N/A
02/03	45	26	0	16	0	0	1
03/04	23	23	0	0	0	0	0
04/05	26	26	0	8	0	0	2
05/06	6	6	0	0	0	0	0
06/07	6	6	0	0	0	0	0
07/08	18	18	0	0	0	0	0
08/09	20	20	0	1	0	0	4

(See attachment: Illicit Discharge Data)

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14. What is the average response time after an illicit discharge is reported? 12 hours

a) Did any response times exceed 72 hours? Yes No

b) If yes, explain why.

N/A – No response time exceeded 72 hours.

15. Describe your agency's spill response procedures.

Spills may be reported to the Public Services Dept. and/or Sheriff's Dept. Upon arrival at the scene of a spill, the City's first responders assess the situation and call secondary responders with specialized equipment and expertise, as appropriate (e.g., City spill abate contractor, or L.A. County Fire Dept. HAZMAT Team). The spill is contained and prevented from entering the storm drain system to the extent possible (sand bags). Spilled materials are collected using appropriate equipment as necessary (vacator truck, absorbents, sweeping). Collected spill material is properly containerized and disposed of in accordance with applicable regulations.

16. What would you do differently to improve your agency's IC/ID Elimination Program?

The City has no suggestions with regard to improving its IC/ID Elimination Program at this time.

17. Attach a list of all permitted connections to your storm sewer system.

(See attachment: Permitted Connection Data)

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V. Monitoring

Briefly describe any storm water monitoring activities that are not required by Order No. 01-182 that your municipality conducted, participated in, or received funding to conduct in the past fiscal year. These activities should correspond with the dollar amount you listed in Table 2.

VI. Assessment of Program Effectiveness

A. Attach a summary of the effectiveness of your storm water management program. This summary should include, at a minimum, the following:

1. An assessment of your agency's compliance with permit requirements, based on your responses to the questions in this form;

The City of Norwalk is in full compliance with all applicable Permit requirements. The City has completed all applicable requirements under the Los Angeles Countywide Municipal NPDES Permit.

2. Descriptions of any evaluation methods that your agency uses to determine the effectiveness of your storm water management program;

The City used the following methods to evaluate program effectiveness: (1) completion and evaluation of the annual report forms, (2) assessment of trash and debris accumulation on City streets and in City catch basins, (3) assessment of community response to new storm water requirements, (4) review of applicable studies and reports issued by other entities such as the County, environmental groups and the Regional Board, and (5) City staff participation in local water quality assessment events.

3. A summary of the strengths and weaknesses of your agency's storm water management program;

Program Strengths

- The City participates in all regular Watershed Management Committee meetings for the San Gabriel River Watershed, as well as at monthly meetings of the Executive Advisory Committee, and supports ongoing cooperative inter-city working relationships to address water quality issues.
- The City incorporates pollutant-specific information in our outreach materials whenever possible. For example, the City developed a bilingual construction activities pamphlet, which is given to all individual applying for a building or grading permit.
- The City continues to implement an aggressive street sweeping program. Streets and City-owned parking lots are swept weekly.
- City staff have received updated annual refresher training on program implementation, including coverage of all applicable Permit and SQMP requirements.

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Program Weaknesses

- Securing adequate program funding continues to be one of the greatest challenges for the City. To an increasing extent, the City's storm water program draws significant resources away from other important City services.
 - Program requirements imposed on the City have been expanding at a rapid rate, making the costs and logistics of program implementation increasingly more challenging.
4. A list of specific program highlights and accomplishments;
- BMP Brochures – The City revised some of its BMP brochures to include updated information on pollutant-specific issues for the watershed, as well as current program requirements and contact information.
 - BMP Requirements – The City imposed BMP requirements on a number of development/redevelopment projects. In some case, these requirements went beyond the minimal requirements established under Order No. 01-182 (Permit).
 - Business Inspections – The City completed the second cycles of business inspections of critical sources, as required under the Permit by December 12, 2006. The City prepared a number of educational materials for delivery during inspections. The inspections provided an effective means of furthering City wide compliance with Permit requirements.
 - City Staff Training – City staffs were provided thorough annual refresher training on Permit requirements. Some City staff attended additional workshops and seminars on NPDES issues.
5. A description of water quality improvements or degradation in your watershed over the past fiscal year;
- The City of Norwalk is in the San Gabriel River Watershed. We are not aware of any significant water quality improvements or degradation in the watershed over the past fiscal year. The City is completely built-out and land use is predominantly residential, so water quality is not likely to be degraded. At the same time, storm water quality improvement requirements and activities are rapidly expanding, further ensuring water quality improvement within the watershed.
6. Interagency coordination between cities to improve the storm water management program;
- The City of Norwalk participated in all Watershed Management Committee (WMC) meetings held for the San Gabriel River Watershed. The City also participated in the four Permit-mandated quarterly Public Outreach Strategy meetings, and in monthly Executive Advisory Committee meetings. All of these meetings provided excellent

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opportunities for the City to coordinate with other cities in the watershed to further the improvement of the storm water management program.

7. Future plans to improve your agency's storm water management program; and

The City plans to continue to provide BMP brochure handouts during the business inspections. The brochures incorporate pollutant-specific outreach information for the watershed, as well as provide a summary of Permit requirements and environmental contact information for local and State agencies.

8. Suggestions to improve the effectiveness of your program or the County model programs.

Program requirements – The Permit, SQMP, and other program documents are often unclear or ambiguous. Obtaining clear, written guidance and direction on ambiguous requirements continues to present challenges.

City programs are increasingly challenged by the constrained availability of economic resources for program support. The creation of viable sources of program support funding would greatly improve the program's effectiveness.

- B. On a scale of 1 to 10 (10 being full implementation of requirements by their deadlines), rate your municipality's level of compliance with Order No. 01-182.

10. We believe that we are in full compliance with applicable Permit requirements.

- C. List any suggestions your agency has for improving program reporting and assessment.

Norwalk has no further suggestions for improving program reporting and assessment at this time.